



PRESS RELEASE

FOR IMMEDIATE RELEASE:

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The Results Companies Hosting Event to Celebrate New Center in Heredia

Grand Opening of State-of-the-Art Center to Include Mrs. Anabel González, Minister of Foreign Trade

HEREDIA, COSTA RICA, January 8, 2014 – The Results Companies, one of the world’s leading customer experience management partners in the business process outsourcing (BPO) space, is hosting a grand opening event to celebrate its first contact center in Heredia, Costa Rica. The new state-of-the-art center represents the company’s continued commitment to invest in Latin America as the company also has contact centers in Hermosillo and Obregón, Mexico. The expansion will include over 500 new job opportunities and allow The Results Companies to accommodate current and future client growth needs for exceptional customer service operations to their largely Fortune 500 client base.

Event Date and Time: January 15, 2014, 8:30 – 11:00 a.m.
Event Location: America Free Zone
Building C-14, 5th Floor
600 Meters North of Plaza Real
Cariari, Calle Rusia
San Francisco Heredia, Costa Rica 40103

The grand opening celebration will include a brunch reception and appearances by Mrs. Anabel González, Minister of Foreign Trade and Angelo Gencarelli, The Results Companies’ Chief Financial Officer. To commemorate the event, The Results Companies will present a donation to *Tools for Success Plus*, a scholarship fund benefiting technical high school students. “We are very excited to become a valued member of the Heredia community and partnering to create jobs now and into the future. The opening of our Heredia center is yet another demonstration of our continued growth and evolution as a customer experience company. It will allow us to better serve more people, more efficiently, in a working environment ideally designed for our employees. This new center is the result of a lot of planning and a tremendous amount of work from our employees and members of the community. We firmly believe the Heredia community will be instrumental in our future success delivering the exemplary service our Partners and their customers have come to expect from The Results Companies,” said Heather Johll, Vice President of Account Operations.

For additional information and inquiries pertaining to the grand opening event, please contact Paulina Rivera at 404.566.3157 or paulina.rivera@resultstel.com.

The Results Companies is currently accepting applications for customer service and support positions through their website at www.CareersAtResults.com/Heredia.

About The Results Companies

For more than 20 years, The Results Companies has served as a premier global customer management and business process outsourcing provider for Fortune 500 companies and uniquely designed, built and operated award-winning call centers that have set the standard for innovative customer-focused contact solutions. We offer a full range of services that include customer service, acquisition, enrollment, retention, membership support services and transaction processing to outbound sales and retention campaigns. Entrusted with over 40,000,000 relationships a year, our success and proven ability to respond to our client's growth has enabled us to expand our global footprint. With over 7,500 employees in 15 locations in the United States, Philippines and Latin America, The Results Companies' expertise extends beyond call centers. We're experts in representatives, analytical technologies, brand fulfillment and creating strategic advantages for our clients.

Visit TheResultsCompanies.com to learn more.